



## **iClick Quality Control**

At iClick we pride ourselves on providing only the highest quality products to our customers. To ensure that all products meet quality standards, we require all of our overseas factories to undergo thorough audits, and we have a dedicated QC team in-house who inspect every order processed through our Seattle facility.

Every drive is performance tested at least 3 times in the factory. In addition, all orders must pass a QC test in our local warehouse that includes testing for over 15 criteria on random samples from the order. These criteria include the categories:

- Imprint quality and durability
- Item construction, quality and durability
- Tech testing
- Function testing
- Packaging quality
- Accessories quality
- Added services accuracy and completeness